

April 27, 2020



Dear Friends & Families of Chrysalis,

It is our sincere hope that Chrysalis families and staff are healthy and in good spirits. Thank you for your continued support as we work together through the challenges of the COVID-19 pandemic.

Last week, Chrysalis had to adapt to situational needs and temporarily reduce staffing as a result of implications that the COVID-19 pandemic has had in our community. Many of our frontline staff received notice that they will be temporarily laid off from their current positions effective April 29. While Chrysalis is not alone in having to make difficult choices, we recognize the stresses this may cause some of our staff, clients and their families.

Even though our staff complement will be temporarily reduced, please be assured that our clients and their service needs remain our priority.

If you haven't already heard, Chrysalis has developed creative solutions to continue safe and effective services. We have designed remote and virtual tools which include using phone calls, video conferencing and web-based resources where practical. These new remote and virtual tools are ready now and, in some cases, have started in the areas of cooking, planting, music, dance, art and other forms to assist with engagement, connections, skill building and fun activities.

In addition, we will soon resume in-facility services and introduce a new mobile-based service where we can provide home visits and supports for daily living (i.e. assisted grocery shopping). Through careful planning and working in partnership with Alberta's Persons With Developmental Disabilities (PDD) and Alberta Health Services, we can provide our in-facility and mobile services safely and within the provisions of the Medical Officer of Health's orders for reducing risks of transmission and protecting public health.

If you'd like to hear more or access these new services, then please contact Chrysalis.

We know that support is needed now more than ever, and Chrysalis is here to be a helping hand or a listening ear in any way we can. We will continue to provide you with updates until we return back to regular operations.

Stay safe and well, and please contact one of us if we can be of any assistance.

Sincerely,

Blayne Blackburn
Vice President

Jerome Babyn
President and CEO

Questions About Chrysalis

If you have questions then please contact us as follows:

- Check out our website at www.chrysalis.ca to stay informed with what's going on at Chrysalis.
- Contact one of our Directors about our new service delivery model and staffing changes:
 - CGY - Brandon MacLean - Director, Programs & Services at 403-258-1503
 - EDM - Heather Richards - Program Director at 780-482-0329
 - EDM - Shauna McCallum - Program Director, Quality & Innovation at 780-701-0424
- Contact one of our Team Leads about our programs / services at Chrysalis:
 - CGY - 403-258-1501
 - EDM - 780-454-9656

Stay Informed:

- Government of Canada:
 - [Official site](#) for COVID-19 updates affecting Canada
 - Reduce the spread: [wash your hands](#)
 - [Vulnerable populations and COVID-19](#)
 - [How to isolate at home](#) when you have COVID-19
- Government of Alberta:
 - [Official site](#) for COVID-19 updates affecting Alberta
 - [Health Link 8-1-1](#) with health advice 24/7
- City of Calgary:
 - [Official site](#) for COVID-19 updates affecting Calgary
- City of Edmonton:
 - [Official site](#) for COVID-19 updates affecting Edmonton
- Chrysalis: An Alberta Society for Citizens with Disabilities:
 - [Official site](#) for COVID-19 updates affecting Chrysalis
 - [Facebook page](#)