

May 7, 2020

Dear Clients, Parents, Guardians and Families,

We hope you and your families are in good health and we are pleased to share the resumption of services at Chrysalis. Over the past month we have prepared for this time and aligned our phases of reopening with the Alberta Government plan announced on April 30, 2020. We have also kept a close eye on all the public health orders issued by the provincial Medical Officer of Health. We can assure you we are strictly adhering to all health provisions so we can make sure we are doing our best to protect the safety and security of everyone, while reducing the likelihood of transmission and spread of COVID-19. We invite your interest in accessing one or all of the following services.

**Virtual** - The digital world offers us all a safe and interactive way to inform, educate, develop life skills and socialize with each other. Through various online media sources, Chrysalis can continue to offer quality supports and services. Our new virtual stream offers great learning opportunities which use formal and informal modules for life skill development, connection to others through video resources as well as a multitude of activities for fun. We can also assist with navigating some necessities of life (i.e. household responsibilities; how to make a bed, do laundry, kitchen safety, cooking, etc.).

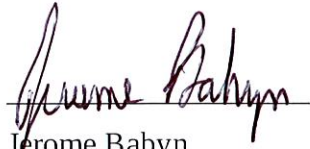
**Mobile** - Service with a delightful twist. Chrysalis staff will provide services directly at your home. This allows for important social interactions and will be personalized to meet client needs. Whether it's in-home support or quality-time outside to do some gardening, go for a walk, have a picnic or something else, then please contact us to see what we can do for you at home.

**In-Facility** - We are eagerly anticipating the opportunity to once again provide meaningful programming in house, we sure miss the daily connections and interactions! Within our facility, we will be gradually resuming services in small numbers and increasing access and volume as restrictions are slowly lifted in the province.

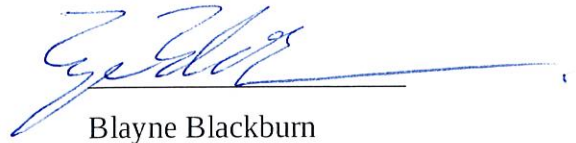
We look forward to hearing from you and responding to any questions you have or to coordinate participation as we resume services. We are fortunate to have creative and innovative staff who are committed to making a difference in people's lives. Chrysalis continues to be responsive and adaptive to changing needs and we look forward to continued partnership in finding the right solutions together.

Please refer to the contact information below if you have questions or would like to enroll in one or all of the services we offer.

Sincerely,



Jerome Babyn  
President and Chief Executive Officer



Blayne Blackburn  
Vice President

To express interest in any or all of our services and coordinate next steps, then please contact one of our operational team members:

- CGY: Kendra at 403-258-1501
- EDM: Ewa, Laila, Liam or Shoyam at 780-454-9656

For further information on the new service streams, please contact one of our Directors:

- CGY - Brandon MacLean - Director, Programs & Services at 403-258-1503
- EDM - Heather Richards - Program Director at 780-482-0329
- EDM - Shauna McCallum - Program Director, Quality & Innovation at 780-701-0424