



March 13, 2020

Dear Friends and Families of Chrysalis,

The health, safety and security of staff and the people we serve at Chrysalis is a core value and remains our top priority. At this time, we want to calmly reassure you that the risk of getting Coronavirus (COVID-19) in Calgary and Edmonton remains low, and there is no change in our current service delivery.

We are prepared and have a plan in place to ensure the wellness of everyone at Chrysalis. There are no cases (confirmed or presumptive) of COVID-19 at Chrysalis, in our facilities, workforce or client base. We continue normal business practices in our community-based care, and we will continue to monitor the situation and provide updates to you every other week.

For now:

- Chrysalis continues normal business practices in our community-based care, however Chrysalis will not be participating in activities or locations where there are large public gatherings.
- Some community program and partner closures, suspended programs, restrictions or accessibility have affected our offsite day programming at Chrysalis, so we are redirecting people back to Chrysalis where possible. Please contact one of our team leaders directly if you'd like to discuss further.
- We have increased cleaning practices in our facilities and are asking staff and those we support to follow the recommendations of Alberta Health Services.
- We are closely monitoring everyone for flu-like symptoms and proactively supporting self-isolation as a preventative measure for the well-being of everyone.
- The most important thing to remember is that we all play a role in contributing to a healthy environment to protect ourselves and others at risk. If you are sick, we ask that you please stay at home for the well-being of everyone.

Even though the current risk of exposure or transmission in Alberta remains low, we respect that families always have the choice to do what's best for them and some have decided to stay home during this uneasy time. Please know that Chrysalis is still open for business and providing activities and programming with no plans of service suspension or closure.

In the meantime, please contact us if you have questions. The following page identifies how to get a hold of us and how to stay informed through official channels. We look forward to working with you on a healthy approach to the current situation.

Blayne Blackburn

Vice President

Chrysalis: An Alberta Society for Citizens with Disabilities

Questions About Chrysalis

If you have questions then please contact us as follows:

- Check out our website at www.chrysalis.ca to stay informed with what's going on at Chrysalis.
- Contact one of our Team Leads about our programs / services at Chrysalis:
 - 780-454-9656 in Edmonton, or
 - 403-258-1501 in Calgary
- Contact Blayne Blackburn, Vice President at Chrysalis, via email at info@chrysalis.ca or 780- 482-0327 for any other questions.

Stay Informed:

- Government of Canada:
 - [Official site](#) for COVID-19 updates affecting Canada
 - Reduce the spread: [wash your hands](#)
 - [Vulnerable populations and COVID-19](#)
 - [How to isolate at home](#) when you have COVID-19
- Government of Alberta:
 - [Official site](#) for COVID-19 updates affecting Alberta
 - [Health Link 8-1-1](#) with health advice 24/7
- City of Calgary:
 - [Official site](#) for COVID-19 updates affecting Calgary
- City of Edmonton:
 - [Official site](#) for COVID-19 updates affecting Edmonton
- Chrysalis: An Alberta Society for Citizens with Disabilities:
 - [Official site](#) for COVID-19 updates affecting Chrysalis
 - [Facebook page](#)